



# THE ENGLISH INDIAN

Trainee Operations Director

## WHO WE ARE

The English Indian...where street food meets culinary excellence!

Nestled in the heart of Lichfield, Staffordshire, we're the original purveyors of Indian-infused fast food classics, tantalising taste buds across the Midlands since 2015!

We deliver in-house street food services and craft experiences that elevate a business' event to new heights. Whether it's rewarding hardworking staff or wowing prospective clients, by partnering with the best, we're paving the way for corporate street food excellence.

When it comes to showcasing appreciation and professionalism, we're the undisputed #1 choice. The English Indian turns corporate gatherings and weddings into unforgettable feasts of flavour and flair!

Explore our online presence and join the journey:



## THE OPPORTUNITY

This is a full-time, 2 year graduate trainee position with the potential for a Director level position within 5 years. You'll receive mentorship from two Directors, one of whom graduated from UCB Hospitality Business Management in 2000. This shared educational background ensures a mutual understanding, with a Director who comprehends your journey and is genuinely invested in your success.

You will receive monthly feedback review meetings and progress reporting.

## THE MONEY AND BENEFITS

FROM **£22,000** PER YEAR  
28 DAYS HOLIDAY (INC BANK HOLIDAYS)  
COMPANY EVENTS  
COMPANY PENSION  
DISCOUNTED AND FREE FOOD  
FREE PARKING  
FLEXITIME  
TARGET LINKED BONUSES

## THE SCHEDULE

You will work on average 30 hours per week, mostly Monday – Friday with some weekend work and days off in lieu when you do.

During low season, Oct – May, you will work few weekends, but in high season, Jun – Sep, you'll be working several, at weddings in stunning locations and the BEST music festivals across the UK.

## SOME OF OUR CLIENTS



PORSCHE



SELFRIDGES & CO



National Trust



## INDUCTION PROGRAMME

### Graduate Trainee – 2 year plan

What you'll cover and approx. timescales.

#### WEEKS 1 - 2

- » Company Values, Vision, and Strategy for the next 5 years
- » Who our clients are, who we're trying to attract Team member responsibilities and roles
- » Get familiar and set up with Facebook, Instagram & LinkedIn
- » Attend events

#### WEEKS 3 - 4

- » Team Leader Management Training
- » Stock Management Training
- » Event Planning
- » Attend Events
- » Your 1<sup>st</sup> monthly review

#### WEEKS 5 - 6

- » Event Management (run your own pop up)
- » Operational Systems / Procedures Analysis
- » Phone camera / video training
- » Attend Events

#### WEEKS 7 - 8

- » Staff Management, retention, and training
- » Commercial Systems / Procedures Analysis
- » Assisting a drone, video and photo shoot
- » Attend events
- » Your 2nd monthly review

#### MONTH 3 - 6

- » Event Management (run your own van operation)
- » Network for new clients
- » Analyse food and serve wear costs
- » Submit your improvement report for operations systems / procedures
- » Monthly reviews

#### MONTH 7 - 9

- » Run and hold a team menu development / testing session
- » Visit food production site in Southampton and recommend further developments
- » Speak at a networking seminar
- » Submit your improvement report for commercial systems / procedures
- » Monthly reviews

#### MONTH 10 - 12

- » Assist in the Marketing / Sales & Social Media Strategy
- » Attend Management and Personal Development training
- » Get involved and become known in our Industry Associations
- » Speak at an industry specific conference
- » Monthly reviews

#### MONTH 13 - 24

- » Shine and show off all you've learnt and knowledge you've gained
- » Show us why we need to promote you Successfully manage the business for a 4 week period without Director support
- » Lead the way, guide the Directors, rather than being guided
- » Reverse monthly reviews – you review the current Directors

#### MONTH 25

- » Receive promotion into Senior Operations Manager Role

## REASONS WHY WE'RE A GREAT PLACE TO WORK

**FREE  
FOOD  
AT EVENTS**

**YOU'LL BE PART OF A SMALL,  
FRIENDLY AND CARING TEAM, WITH  
HUGE AMBITIONS,  
DRIVE AND FOCUS**

**OUR NEIGHBOUR  
IS A  
BREWERY  
AND TAP ROOM**

**YOU'LL VISIT AMAZING  
SITES ACROSS THE UK FROM STUNNING  
STATELY HOMES IN THE NATIONAL TRUST  
TO PERFORMANCE SPORTS CAR SITES  
LIKE MERCEDES AMG**

**REGULAR  
CUDDLES  
FROM THE  
OFFICE DOG**

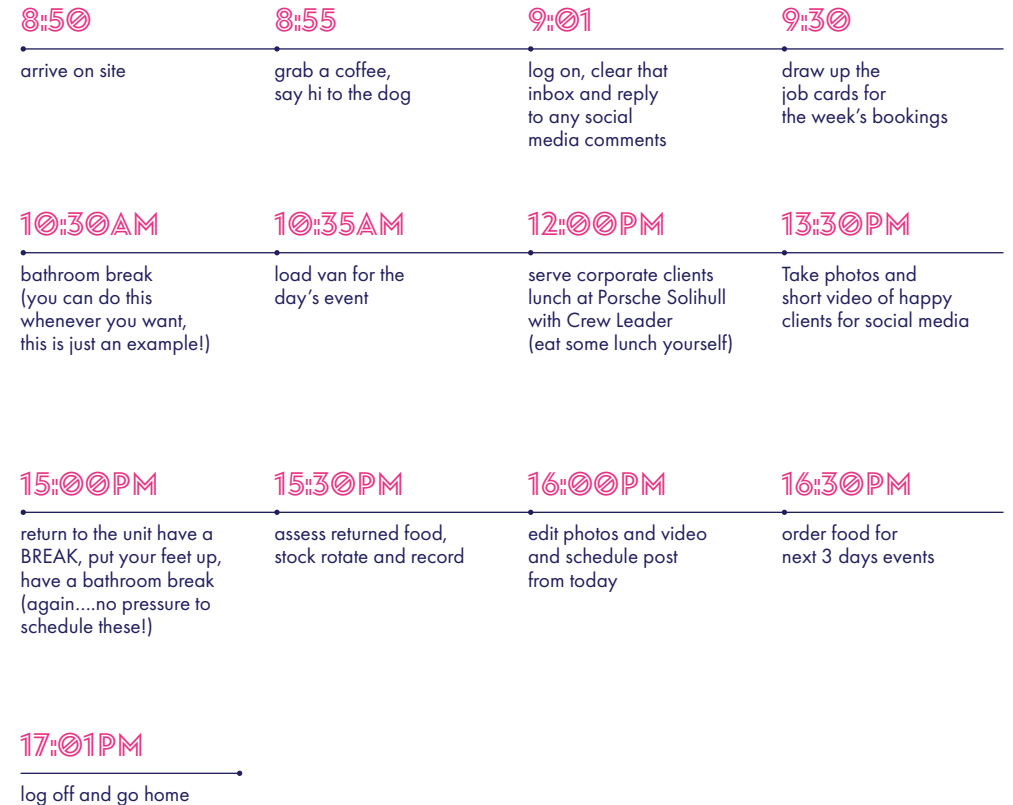
**YOU'LL GET TRAINED IN  
ALL AREA'S OF  
THE OPERATIONS AND BE INVITED TO  
EXHIBITIONS, EXPOS AND EVENTS**

**MENU  
DEVELOPMENT  
TASTING  
SESSIONS**

**YOU CAN WORK WITH THE TEAM  
AT GLASTONBURY  
AND OTHER SUPER COOL  
FESTIVALS IN THE SUMMER**

**AND ALL THE OTHER USUAL STUFF  
LIKE HOLIDAYS,  
PENSION, BONUSES ETC**

## WHAT YOUR TYPICAL\* DAY COULD LOOK LIKE:



\* (Every day will be different, and you'll be in charge/responsible for a large part of your own schedule and for competing projects)

The perfect candidate will tick the boxes below:

- You'll be driven to progress quickly
- You'll have ambition to reach Director level
- You'll have experience of organising events
- You'll be pretty nifty on the use of excel
- You'll be able to schedule and prioritise tasks
- You'll be a social media whiz and be capable of taking good photos and videos
- You'll be a bit of a systems and processes geek
- You'll love meeting new people
- You're reading this and thinking.....WOW, this is the perfect job for me!
- You're likely to be a music, food and animal lover
- You're likely to enjoy festivals, camping and the great outdoors
- You'll own a car and have a full, clean driving licence
- You'll be reliable, hard-working and all the usual stuff too!

## INTERESTED?

Please don't just send us your CV, write us an email (or send a letter or video) telling us why this is the job for you.

Your skills are important, but likeability and attitude are key.

Apply to:

Anna Riley (Commercial Director)

[anna@theenglishindian.co.uk](mailto:anna@theenglishindian.co.uk)

01543 897730

The English Indian

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